



Circular

SEPTEMBER 9, 2009

MEDICAL CALLS

MED-2009-01

Medical Data Call Communication and Training Summary

ACTION NEEDED

This circular provides a summary of the Medical Data Call communication and training opportunities provided during 2009.

Additionally, **Attachment A—Medical Data Call Countdown Timeline**, provides a visual of key activities that will occur over the next 15 months, including the beginning of Call reporting in 2010.

BACKGROUND

The Medical Data Call was announced in November 2007 and will begin with medical transactions occurring in 3rd Quarter 2010. Monthly or quarterly reporting options are provided as follows:

- **Monthly**—The initial July 2010 medical transactions can be reported as early as August 2010, with all transactions due by the end of December 2010
- **Quarterly**—The initial 3rd quarter medical transactions can be reported as early as October 2010, with all transactions due by the end of December 2010

The new Call includes 28 data elements—including policy/claim linking data elements, and medical procedure and diagnostic data elements.

IMPACT

These communication and training resources are intended for all Call participants and their vendor business partners (TPAs, Medical Bill Review Vendors, etc.), as we gear up for Call implementation in 2010.

NCCI ACTION

2009 Medical Data Call Communication and Training Summary

January

- The Medical Data Call Frequently Asked Questions (FAQs) were added to the Medical Data Call Web section at **ncci.com**. These FAQs provide NCCI answers to questions received from the industry—and they are continually updated as we respond to new questions.

February

- NCCI conducted the *Medical Data Call Workshop* in West Palm Beach, Florida. This free workshop was attended by 175 Call reporters and their business partners.
- The Medical Data Call Web section at **ncci.com** was updated to include the latest version of the Readiness Assessment, which identified 15 key items that should be in all Call participants' implementation plan.

March

- The *Medical Data Call Reporting Guidebook*, located at **ncci.com**, was enhanced to include the Medical Data Edit Matrix

May

- The first of five Medical Data Call Webinars on Demand was launched at **ncci.com**. This initial training module covered General Reporting Rules.
- The new Data Provider Profile form was added to the *Electronic Transmission User's Guide*. This form must be completed by all carriers and returned to NCCI by October 30, 2009.

June

- The second Medical Data Call Webinar on Demand became available at **ncci.com** and covered Record Data Elements

July

- Certification requirements for the Medical Data Call were added to the *Electronic Transmission User's Guide*, available in the NCCI online Manuals Library. A PDF version of these requirements was also added to the Medical Reporting Web section.

August

- The Data Provider Profile form requirements were communicated to all Medical Data Call participants. The form is required for certification testing, which will begin 2nd Quarter 2010.
- The third Medical Data Call Webinar on Demand became available at **ncci.com** and covered Editing and Validation.

September

- The *Medical Data Call Reporting Guidebook*, located at **ncci.com**, was updated to include additional information on the editing process
- The fourth Medical Data Call Webinar on Demand, covering File Submission, will be available as a new training module at **ncci.com**

October

- The fifth Medical Data Call Webinar on Demand, covering Certification, will be available as a new training module at **ncci.com**
- Online registration at **ncci.com** will be available for the 2010 Data Education programs—including Medical Data Call training

November

- A MED circular will be released to prepare the industry for the certification process, which all data reporters will be required to complete in 2010—prior to July 2010. This Certification Readiness circular will discuss the overall process and steps to achieve NCCI certification prior to reporting the Medical Data Call.

PERSON TO CONTACT

If you have any questions, please contact our Customer Service Center at 800-NCCI-123 (800-622-4123). We're here to assist you Monday–Friday, 8:00 a.m.–8:00 p.m. ET. For faster service, use our simple online form at **ncci.com**.

MEDICAL DATA CALL COUNTDOWN TIMELINE

